

Taxi Tervoort Alkmaar's way to find your taxi:

Your plane has landed en you have booked a taxiride with Taxi Tervoort Alkmaar. How are you going to find your driver? Where will his taxi be? Here is a simple plan to guide you to your taxi. If you follow this procedure, your pick up will go smoothly and comfortable.

Step 1: Stay in your plane until it has landed and arrived at the gate;

Step 2: Go out of the plane and go to the luggage belt to collect your belongings. (If the planeride to the gate or the collecting of your luggage takes a long time, please let us know within an hour after landing!) Please do this to prevent problems! *Need to use the bathroom facilities? This is your moment!*

Step 3: Once you have picked up your bags and went through the customs office, call the driver that you are ready and you are on your way to the official taxi stand. Usually the driver himself will contact you, so turn on your mobile phone at the first opportunity. No contact with the driver? Check if you have received an SMS with his number. If not: call to our dispatch +31-72-2201393. Once through customs, follow the yellow arrows on the floor (see pic 1). These will guide you to the official taxi stand in front of the door.



Afb./Pic. 1



Afb./Pic. 2

Step 4: After your call the driver will also head for the official taxi stand. It only takes a few minutes before he or she gets there. Important: your taxi is **not** in the line with the official Schiphol taxi's. (see pic 2).

Step 5: Get in your taxi and get ready for a relaxing en comforable ride to your home, business or holliday provided to you by Taxi Tervoort Alkmaar.

Taxi Tervoort Alkmaar wishes you a great trip!

IMPORTANT: Your driver has 9 minutes to get in and out of the first lane. If you have called your driver or our dispatch and you are not in the correct place, your taxi must leave, to return to the first lane again. We will charge a € 5,00 extra fee if this is the case. Please make sure you know where you need to go and that you are on your way when you call us!